



1. Conduct

1.1 Identification and Preparation

- The student is responsible for bringing **valid identification** to all driving lessons and the driving test.

1.2 Delays and Attendance

- The instructor will wait up to **15 minutes from the scheduled start time**.
- If we do not receive notice of a delay within this time, the lesson will be considered "no-show" and will be fully charged.
- This does not apply if the student provides notice in advance, has an agreement with the instructor, or presents a medical certificate.

1.3 Conduct Rules

- Students are required to behave respectfully and follow the driving instructor's instructions.
- ADAPT Driving School reserves the right to refuse further training without a refund if a student:
 - Acts in a threatening manner or displays disrespectful behavior.
 - Creates an unsafe situation during training.
- Serious violations may be reported to relevant authorities if necessary.

1.4 Pickup for Driving Lessons

- If the student requests to be picked up at a **location outside the driving school's premises**, this time will be counted as part of the driving lesson.

2. Cancellation and Absence Rules

2.1 Cancellation of Driving Lessons

- Driving lessons must be canceled **by 12:00 noon at least 2 business days before the scheduled time.**
- Cancellations after the deadline will result in the lesson being fully charged without a refund.

2.2 Cancellation of Mandatory Training and Courses

- Mandatory training and courses must be canceled **by 12:00 noon at least 7 days before the scheduled time.**
- Failure to cancel within the deadline will result in the training being fully charged without a refund.

2.3 Absence and No-Shows

- Students who do not attend a scheduled driving lesson, training, or course without notifying us will be fully charged for the service.
- This also applies to the **Basic Traffic Course, First Aid Course, and Night Driving Course.**

2.4 Attendance for Mandatory Training

- Students must arrive on time for **all mandatory training**, as the law requires specific time requirements.
- Delays may result in the training **not being approved**, and the student will be required to pay in full without a refund.

2.5 Illness and Medical Certificate

- In case of illness or other valid reasons for absence, a medical certificate must be submitted **within 7 days of the scheduled appointment.**
- If documentation is not received within the deadline, the lesson/course will be charged or deducted from the student's training package without the possibility of a refund.

3. Payment and Prices

3.1 Payment Terms

- **All payments must be made before the lesson or course starts.**
- Failure to make payment may result in the cancellation of the agreement.

3.2 Payment Methods

Payment via TABS:

Payments can be made through the student portal in TABS under "Account → Pay Now".
Available payment methods:

- § Vipps
- § Online banking

Payment via website or third-party provider:

When purchasing via the website or student portal, the full amount is charged immediately upon order completion. The customer may choose from payment methods such as card, Vipps, invoice, or installment plans via Klarna or similar third-party providers. If an installment option is selected, the customer enters a separate agreement directly with the financing partner. ADAPT Driving School receives the full amount directly from the payment provider and is not responsible for any ongoing payments between the customer and the third party.

3.3 Additional Costs

- **Public fees**, invoice fees, and additional charges for **evening and weekend lessons** are not included in the packages.
 - Any fees for payment reminders or debt collection notices will be applied in accordance with applicable laws.
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4. Package Purchases and Refund Terms

4.1 Purchase of Packages

- **Packages must be paid in full before training can begin.**
- Packages are **personal** and cannot be transferred to others.

4.2 Use and Monitoring of Packages

- The student is responsible for keeping track of their lesson usage.
- Additional driving lessons beyond the package will be charged at the standard rate.

4.3 Refund Policy

- A package is an offer and **does not guarantee passing the driving test.**
- **Refunds for unused lessons are only available within the validity period of 12 months.**
- After 12 months, unused lessons will expire without a refund.

4.4 Right of Withdrawal

- When purchasing packages online or by phone, the student has a **14-day right of withdrawal from the date of purchase**, in accordance with the Right of Withdrawal Act.
- If the training has already begun, a refund will only apply to unused driving lessons, **with a deduction for any administrative costs.**

4.5 Validity

- Packages must be used within **12 months from the purchase date**.
 - After this period, the package will be considered expired, and unused lessons cannot be refunded.
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5. Responsibility for Students Under 18 Years of Age

- Students under 18 years of age cannot register for training without parental/guardian approval. If a student under 18 books the Basic Traffic Course or driving lessons online, ADAPT Driving School assumes that the parent/guardian has given consent.
 - By registering and signing the terms, the guardian confirms that they have given consent for the training and understand the financial obligations associated with it.
 - It is the guardian's responsibility to stay informed about the training and ensure that the student follows the school's rules, payment terms, and attendance requirements.
 - ADAPT Driving School is not responsible for any misunderstandings between the student and the guardian regarding registration or participation in training.
 - Guardians are responsible for any financial obligations incurred by the student in connection with the training.
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6. Confirmation of Agreement to Terms

By signing this document digitally, you confirm that you have read, understood, and accepted the terms for training at ADAPT Driving School.

If you are under 18 years old, your guardian confirms by signing that they have reviewed and approved the terms on your behalf. The guardian is responsible for having read and understood the content.